

PEDIATRIC PARTNERS, LLC

Date: _____

Dear Parent,

We are beginning a new initiative here at Pediatric Partners that helps provide your children with the best care available. Starting immediately, we are using an Internet-based system called CHADIS that asks you to complete questionnaires before each visit which tracks how your child's development is progressing as well as informs us of the topics you want to discuss.

To use CHADIS, please go online to register at www.CHADIS.com and follow all prompts during this Initial Registration so that you can begin using CHADIS for the next office visit. On the home page, click "New Users Register Here" and as a **new user**, you will be asked to enter the "Invitation Code" that links to our office. This is our office telephone number.

410-638-0239

Once you enter the site, you will be asked to create a username and password for yourself. Your email address is the best username, if you have one. Write your new username and password below and please keep this letter:

MY USERNAME

MY PASSWORD

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If you have an appointment within the next two weeks, please go to CHADIS before the appointment. Your doctor has assigned questionnaires for that visit.

Otherwise, before each visit, please log on to CHADIS and complete the prescribed questionnaires. You will receive reminders from our team through email or over the phone about filling them out. These developmental questionnaires are recommended nationally by the American Academy of Pediatrics and we are glad to be a leader in providing them to you.

As a partner in your child's healthcare, your input is essential in helping us to provide your child with the best care possible. As always, we are dedicated to this goal and we feel CHADIS is a great new tool for achieving it.

Thank you and see you soon,

Pediatric Partners, LLC

FACTS ABOUT SCREENING

What is screening?

- Screening is asking routine questions to find out if your child has a health, behavioral or developmental issue
- Your doctor screens by asking you basic questions about your child
- Most questions are the same for every parent, but a few questions differ depending on your specifics
- Screening is not about parenting skills; all children have the possibility for issues and all children should be screened

Why do screening?

- Regular screenings help your doctor take better care of your child
- Screening helps your doctor examine if your child is developing on schedule
- Screening helps catch issues early, before some signs are present
- When issues are caught early, children are helped earlier and treatment is usually more effective
- Your doctor may identify a problem and refer your child for services that may help overcome any issues

What happens without screening?

- There is no proof that your child is developing on the right schedule
- Issues may go unnoticed until later when they may be more difficult to address
- Children who start school with issues, that did not receive help for them, are more likely to fall behind

CHADIS Frequently Asked Questions

1. "What is CHADIS?"

CHADIS is an online system that delivers questionnaires that help your doctor review the health and development of your child. Using CHADIS before the visit will help us take better care of your child.

2. "What is the goal of the questionnaires?"

Your doctor uses the questionnaires to examine if your child is developing on schedule. These questions can help detect issues early, before some signs are present. When issues are caught early, children receive help earlier; and treatment is often more effective. The process also allows you to share with your doctor any questions or concerns you may have.

3. "When should I use CHADIS?"

You should use CHADIS before every regular visit. Once you register, CHADIS will send you an email reminder before each visit.

4. "How do I get started?"

You can get started by registering at www.chadis.com. Your doctor's office will provide you with a registration letter and an invitation code. The code is the phone number of your doctor's office.

5. "Who has access to this information?"

Only your doctor and the staff in the office has access to your information. You will have a personal username and password to access the CHADIS questionnaires.

6. "Can I register more than one child on my account?"

You may register all of your children under your account. Please look for the "Back to My Children" and "Enroll Another Child" buttons once you login to CHADIS.

7. "Who can help me with technical issues?"

CHADIS has a toll-free technical assistance line. Please call (888) 424-2347 Ext. 12.

8. "How can I learn more about CHADIS?"

You may learn more about CHADIS by going to www.chadis.com and clicking on the "For Families" tab.

9. "Where can I do CHADIS if I don't have the internet at home?"

Try these places: The local library, Coffee shops, Community Centers, Schools, Area colleges, Fedex Kinkos and other copy centers, Blackberry or PDA with the internet.